

George Anderson

Claims Adjuster

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Profile Summary

Detail-oriented and proactive Claims Adjuster with over 5 years of experience in managing insurance claims effectively, mitigating risk, and ensuring high levels of customer satisfaction. Skilled in analyzing complex claims data and collaborating with different teams to drive successful settlement outcomes. Committed to utilizing analytical and negotiation skills to contribute to a company's success.

Work Experience

Senior Claims Adjuster

Allstate Insurance
1st Jan, 2020 - 31st Oct, 2023

- Led a team of 5 adjusters, achieving a 20% improvement in claim resolution times.
- Reduced claim costs by 15% through meticulous analysis and negotiation with vendors.
- Initiated a cross-functional review process that improved accuracy of claim settlements by 30%.

Claims Adjuster

Nationwide Mutual Insurance Company
1st Feb, 2015 - 31st Dec, 2019

- Managed over 200 complex claims annually, with a 95% client satisfaction rating.
- Developed a new claims tracking system that increased reporting efficiency by 25%.
- Trained and mentored 3 junior adjusters, enhancing overall team performance by 18%.

Education

Harvard University

Bachelor of Arts in Economics
1st Sep, 2010 - 31st May, 2014

Skills

Claims Management, Risk Assessment, Negotiation, Data Analysis, Customer Service, Communication

Notable Projects

Claims Automation Project

Developed a streamlined automation process for initializing claims, reducing process time by 40% and increasing accuracy and efficiency.

Certifications

Associate in Claims (AIC)

Issued by The Institutes, 1st Apr, 2021

Awards

Employee of the Year

Awarded by Allstate Insurance, 1st Jun, 2022